

Cultural Competency



Course Number: CC 001

Cost Per Person: \$30 Participating Agency, \$188/Non-Participating

Eligibility: All eligible but recommended for employees who have completed the Diversity course

Instructor: Tripp

Certificate Series: Advanced Professional Development Certificate

Length: 8:30 am – 4:30 pm

Location: Des Moines, Hoover State Office Building, Level A

Scheduled Sessions:

August 1, 2017

October 3, 2017

January 3, 2018

April 4, 2018

Overview:

This course is designed for all state employees. Participants will review the value of diversity and gain an understanding of the dynamics of difference. The course focuses on accessing cultural knowledge and the effectiveness of culturally congruent approaches. **Recommended for participants who have completed the PDS Course, *Diversity Training*.**

Objectives:

- Discuss the definition of diversity, identity, and cultural competency.
- Understand the difference between diversity and cultural competency.
- Heighten awareness of how we treat individuals with different cultural backgrounds, beliefs, and views.
- Analyze case studies.
- Create potential goals for your specific department or agency